Privacy Policy

Privacy PolicyLast Updated: [22 July 2024]

Welcome to CoachGia! This privacy policy explains how we collect and safeguard your information when you visit our website:

https://www.coachgia.nl/

1. Information We Collect: We may collect information about you in a variety of ways. The information we may collect on the Site includes:

Personal Data: Gia Coaching and Counseling collects the following data:

Personal identification information (Name, address, telephone number, email address, date of birth etc) as well as health situation, marital status, family situation, work situation, additional information pertaining to a coaching/counseling trajectory.

2. Data Collection: Upon contacting Gia Coaching and Counseling via our website, an intake appointment is set up, you are provided with an intake form where you, as share information as described in item 1

We also collect data once the trajectory is done, when you voluntarily fill out our feedback form. Additionally, we collect data during our coaching or counseling sessions, all information is strictly confidential.

3. Data Usage: Data is as mentioned, strictly confidential and is only used to prepare and personalize coaching/counseling sessions and invoice processing

Gia Coaching and Counseling will never share your data with third parties, unless agreed by you. **4. Data Storage:** Your data will be safely stored in a protected cloud storage and we are required by law to store your information for 5 years. After 5 years, we will delete your data from the cloud storage

5. Cookies: Gia Coaching and Counseling does not track or use cookies on its website.

6. Changes to This Privacy Policy: We may update this privacy policy from time to time in order to reflect legal, or regulatory changes. We will notify you of any changes by updating the "Last Updated" date of this privacy policy. You are advised to review this privacy policy periodically for any changes.

7. More Information on your Data Privacy RightsFor more information about your Data Privacy Rights please visit this link:<u>https://www.government.nl/topics/personal-data/data-protection</u>

8. Contact Us: If you have questions or comments about this privacy policy, or should you wish to change or delete your data please contact us at:**CoachGia** Email: info@coachgia.nl

9. Complaints: If you feel our company has not handled your data correctly or addressed your concerns adequately you may submit a complaint to: Autoriteit Persoonsgegevens https://www.autoriteitpersoonsgegevens.nl/en